

WHAT TO DO IN A TRAFFIC CRASH

To help reduce danger to road users and minimise traffic congestion, from January 1, 2015 you may no longer have to wait for police at a crash site in Queensland.

Follow the chart below to find out what to do.

ENSURE YOU ARE IN A SAFE LOCATION AWAY FROM THE TRAFFIC

Is anyone trapped or injured?

Yes

Call **Triple Zero (000)**.

Stop and give assistance to anyone who is injured if it is safe to do so.

No

Are police needed to direct **traffic** or deal with **hazards**?

OR

Do any drivers appear affected by **alcohol or drugs**?

OR

Has anyone involved failed to **exchange details**?

Yes

Call **Policelink 131 444**.

No

Police do not need to attend the crash site

Yes

Does your vehicle require towing?

No

1. Contact your insurer or a towing company of your choice to **arrange for your vehicle to be towed** (if required)

If you cannot arrange a tow and exhaust all other options call Policelink 131 444.

2. Exchange details and **leave the crash site**.
3. After leaving the crash site **report the crash within 24 hours**.
4. Report your crash to Policelink either online, via the smart phone app, or calling 131 444. You will be provided with a report number to assist with any insurance claims.

1. Exchange details and **leave the crash site**.
2. **You are not required to report the crash to police.**

If you still wish to report the crash, you can by following step 4.



Be prepared and download the Policelink App using your Smartphone to scan these codes.

iPhone



Google



Windows



Keep this card in your glove box for future reference.

Redcliffe Towing 07 3284 2206

Note: Towing costs will be covered by your Insurer NOT RACQ
Breakdown Membership conditions apply.

CRASH DETAILS

Date: Time:

Street:

Suburb:

Cross St/Landmark/Nearest street No.:

.....

VEHICLE 1

**Denotes minimum legal requirement for exchange of details.*

Registration No.*: State:

Make: Model:

Driver Name*:

Address*:

Licence No.: State:

Phone:

Owner Name*:

Owner Address*:

Insurer: Policy No:

VEHICLE 2

**Denotes minimum legal requirement for exchange of details.*

Registration No.*: State:

Make: Model:

Driver Name*:

Address*:

Licence No.: State:

Phone:

Owner Name*:

Owner Address*:

Insurer: Policy No:

For more information or to download extra copies of this flyer, visit

www.policelink.qld.gov.au

